Covid-19 Help



6 April 2020

rradar: extra help available for you

As a client of Weald Insurance Brokers, your AXA Management Liability Insurance includes access to expert legal, regulatory and risk management advice and support provided by leading law firm, **rradar**.

In the current situation, we wanted to highlight the benefits your clients with an AXA MLP policy can get from rradar, AXA's exclusive legal services partner. Rradar combines professional legal representation and specialist advisory services to offer AXA MLP policyholders a unique service.



At this challenging time for business owners and directors, the insights and advice from rradar are even more valuable than usual. The employment solicitors and HR experts at rradar can help guide your clients through a wide range of Coronavirus-related issues, including:

- employee safety
- sick pay confusion
- effect of employees self-isolating
- operational contingency planning
- temporary closure
- furloughing

The rradar services are designed to be easy to access, through a range of complementary channels detailed overleaf.

rradar provides you with simple, user friendly information and guidance on a range of legal and regulatory issues



rradarstation web portal

Written in simple everyday language, the online portal gives clients 24/7 access to guidance, videos answering frequently asked questions and downloadable templates.

Phone and email advisory services and crisis line

To complement the online **rradar**station portal, rradar have a team of **UK**-based legal advisors, solicitors, and regulatory experts who are contactable via email or phone between 8am - 6pm, Monday to Friday.

All legal advice provided by rradar is protected by legal privilege, meaning it is confidential, as is the information provided to rradar.

rradargrace

rradargrace is an intelligent legal assistant for business, linked to **rradar**station. Using predictive text and voice recognition, her answers to questions regarding organisations' legal queries can be delivered to your smartphone or other device, wherever you are, whenever you need them.



Further information on all of these services is available in a short video which can be located <u>here</u> (*https://www.rradar.com/we-change-things-video*).

These front-end services are paid for by AXA within your MLP premium, with no limits on the number of calls or time spent talking with an adviser.

Registration

Weald has already registered you as a client with rradar, and you should have received an email from rradar to activate your account, enabling you to access the benefits of rradar and start getting the guidance to help you through these difficult times.

If you have not received this message, or if you have any problem accessing your rradar service, please contact us and we will resolve the issue for you, obtaining a new confirmation and activation email.

Any questions? Do you want to know more about the issues covered here, or any related matters? Do you simply want a second opinion? Get in touch with us — we'll be happy to help you.



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Originally established in 1969, Weald understands that insurance can seem complex and sometimes, you need to be guided to the best choice. In order to help you find the right path, our approach is focused on clarity and understanding.

Weald will guide you towards an insurance policy that works around you, your assets, your business and your life. We aim to understand fully and quickly your requirements and the risks you may face. Our risk-based approach provides a good view of the risks you and your business could come up against, and the insurances we recommend as a result reduces to a minimum the exposures to you.

Our solid foundations and long experience enable us to lead you to insurance solutions which truly reflect your needs. From fleet and motor trade, shops, offices, restaurants and property owners to personal insurance including home, motor and valuable possessions, let Weald guide you.